



COUNTY OF LOS ANGELES PROBATION DEPARTMENT

9150 EAST IMPERIAL HIGHWAY – DOWNEY, CALIFORNIA 90242

(562) 940-2501



JERRY E. POWERS

Chief Probation Officer

November 20, 2014

TO: Supervisor Don Knabe, Chairman
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Michael D. Antonovich

FROM: Jerry E. Powers
Chief Probation Officer

SUBJECT: **SENTINEL OFFENDER SERVICES, LLC
ADULT ELECTRONIC MONITORING PROGRAM
(ITEM 27, AGENDA OF NOVEMBER 26, 2013)**

On November 26, 2013, on motion by Supervisor Michael D. Antonovich, your Board directed the Chief Probation Officer to provide monthly contract compliance reports of the contract held by Sentinel Offender Services, LLC for the Electronic Monitoring (EM) Program.

This is the November progress report on the EM Program overseen by Probation's Pretrial Services and contracted with Sentinel Offender Services, LLC.

Active Case File

During the week of November 3, 2014, Pretrial Services Division (PTS) conducted a review of 31 (30%) of the 104 active cases at Sentinel's Branch Offices. Based on our review, 6 (19%) are being charged at a higher rate and 3 (10%) are paying at a lower rate. Per our agreement with Sentinel, we will note the discrepancies and request immediate corrective action. Of the 6 overpayment cases, we will request that Sentinel issue a reimbursement check to 3 individuals who have already completed the program while 3 will be given program credit while still on the program. The overpayment ranges from approximately \$1.00 to \$25.00.

Equipment Functionality/Case Documentation

We also conducted a review of participants' equipment functionality, including case documentation. Out of the 31 cases, there were no significant concerns regarding equipment functionality. However, 8 (26%) lack documentation (i.e., photocopy of picture identification not on file, participant's orientation sheet not signed by case manager, or case orientation notes have the incorrect risk level). This discrepancy will be discussed with Sentinel on November 20, 2014, and documented as a concern with contract compliance.

Participant Compliance Check

On November 5, 2014 and November 6, 2014, Pretrial Services Division (PTS) completed a random telephone compliance check of 31 (30%) of the 104 active cases. Of the 31, 30 (97%) were in compliance with their schedule and 1 (3%) was not in compliance (unable to reach at home). The 1 non-compliant participant was home based on his activity report but did not answer the phone. Sentinel will issue a Non-Compliance Notice to this individual.

Participant Complaints

From the group of 31 active participants, we were able to contact 30 participants. None of the 30 (100%) expressed any concerns or complaints with Sentinel's service delivery.

Abscond Report

On November 12, 2014, we conducted a review of all participants listed on Sentinel's Abscond Report for October 1, 2014 to November 4, 2014. The report contained 7 names. Of these, all 7 (100%) were appropriately reported by Sentinel within the required guidelines. All absconders have either returned or completed the program.

Non-Compliance Report

On November 12, 2014, we conducted a review of all participants listed on Sentinel's Non-Compliance Report for October 1, 2014 to November 4, 2014. The report contained 45 names. Of these, all 45 (100%) were appropriately reported by Sentinel within the required guidelines. The Non-Compliance Notices were issued to individuals who had unapproved exits, missed compliance appointments, failed to answer random telephone compliance calls or failed to pay program fees.

Meeting with Sentinel

Probation is scheduled to meet with Sentinel on November 20, 2014, to discuss the results of our October 2014 review.

Participant Fee

Last month, we reported that 27 participants were paying at a higher rate during the period of December 2013 through June 2014. Sentinel has since taken corrective action. Sentinel has provided us copies of the refund checks to 25 individuals who have already completed the program and 2 participants were given program credit while still on the program.

Each Supervisor
November 20, 2014
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Please contact me if you have any questions or need additional information or your staff my contact Deputy Chief Reaver Bingham, at (562) 940-2513.

JEP:MEP:REB:ed

c: William T Fujioka, Chief Executive Officer
Sachi A. Hamai, Executive Officer, Board of Supervisors
Brence Culp, Chief Deputy, Chief Executive Office
Mark Saladino, County Counsel
Georgia Mattera, Public Safety, Chief Executive Office
Justice Deputies